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| **R12: AP: Unable to update an Invoice in Invoice Entry form (APXINWKB): APP-SQLAP-10771: could not reserve record (文档 ID 1200053.1)** | [[转到底部](https://support.oracle.com/epmos/faces/DocumentDisplay?_afrLoop=455625930819956&id=1200053.1&displayIndex=1&_afrWindowMode=0&_adf.ctrl-state=3ctl4tsox_326)转到底部](https://support.oracle.com/epmos/faces/DocumentDisplay?_afrLoop=455625930819956&id=1200053.1&displayIndex=1&_afrWindowMode=0&_adf.ctrl-state=3ctl4tsox_326) | https://support.oracle.com/epmos/adf/images/t.gif |

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| **In this Document**   |  |  | | --- | --- | |  | [Symptoms](https://support.oracle.com/epmos/faces/DocumentDisplay?_afrLoop=455625930819956&id=1200053.1&displayIndex=1&_afrWindowMode=0&_adf.ctrl-state=3ctl4tsox_326#SYMPTOM) |  |  |  | | --- | --- | |  | [Cause](https://support.oracle.com/epmos/faces/DocumentDisplay?_afrLoop=455625930819956&id=1200053.1&displayIndex=1&_afrWindowMode=0&_adf.ctrl-state=3ctl4tsox_326#CAUSE) |  |  |  | | --- | --- | |  | [Solution](https://support.oracle.com/epmos/faces/DocumentDisplay?_afrLoop=455625930819956&id=1200053.1&displayIndex=1&_afrWindowMode=0&_adf.ctrl-state=3ctl4tsox_326#FIX) |  |  |  | | --- | --- | |  | [Standard Patching Process](https://support.oracle.com/epmos/faces/DocumentDisplay?_afrLoop=455625930819956&id=1200053.1&displayIndex=1&_afrWindowMode=0&_adf.ctrl-state=3ctl4tsox_326#aref_section31) |  |  |  | | --- | --- | |  | [Patch Wizard](https://support.oracle.com/epmos/faces/DocumentDisplay?_afrLoop=455625930819956&id=1200053.1&displayIndex=1&_afrWindowMode=0&_adf.ctrl-state=3ctl4tsox_326#aref_section32) |  |  |  | | --- | --- | |  | [Have more questions?](https://support.oracle.com/epmos/faces/DocumentDisplay?_afrLoop=455625930819956&id=1200053.1&displayIndex=1&_afrWindowMode=0&_adf.ctrl-state=3ctl4tsox_326#aref_section33) |  |  |  | | --- | --- | |  | [References](https://support.oracle.com/epmos/faces/DocumentDisplay?_afrLoop=455625930819956&id=1200053.1&displayIndex=1&_afrWindowMode=0&_adf.ctrl-state=3ctl4tsox_326#REF) |     **Applies to:**  Oracle Payables - Version 12.0.1 and later Information in this document applies to any platform. APXINWKB - Invoice Workbench  **Symptoms**  When attempting to update fields at Header, Line or Distribution levels on a specific invoice, the below error occurs. Error can also occur whilst trying to cancel invoice. Other invoices do not give the same issue. Occurs for all users that attempt to update this invoice.  **ERROR**  APP-SQLAP-10771: Could not reserve record.  **Steps to Reproduce**  1. Payables > Invoices > Entry > Invoices 2. Query Invoice 3. Attempt an update  **Cause**  Database lock from another session is present on the table AP\_INVOICES\_ALL, AP\_INVOICE\_LINES\_ALL, AP\_INVOICE\_DISTRIBUTIONS\_ALL for the same record that user was trying to modify from application.  **Solution**  To implement the solution on your instance follow the below steps:           a) Run the following to determine what tables are locked:                    SELECT a.object\_id, a.session\_id, substr(b.object\_name, 1, 40)                 FROM v$locked\_object a, dba\_objects b                 WHERE a.object\_id = b.object\_id                 AND b.object\_name like 'AP\_%'                 ORDER BY b.object\_name;           b) Look at the results and insert whatever AP\_% tables are returned from a) into the script below:                    SELECT l.\*, o.owner object\_owner, o.object\_name                 FROM SYS.all\_objects o, v$lock l                 WHERE l.TYPE = 'TM'                 AND o.object\_id = l.id1                 AND o.object\_name in ('AP\_INVOICES\_ALL', 'AP\_INVOICE\_LINES\_ALL', 'AP\_INVOICE\_DISTRIBUTIONS\_ALL');            c)                    SELECT SID, SERIAL#                 FROM v$session                 WHERE SID = <SID from b)>;                 2) Once the locking sessions have been identified, please use the below command to kill such sessions.              ALTER SYSTEM KILL SESSION 'sid,serial#' IMMEDIATE; |